

Dittiscombe Estate & Cottages

Terms & Conditions 2022

Slapton, Kingsbridge, Devon TQ7 2QF, England

TEL: 01548 521272 E-MAIL: hello@dittiscombe.co.uk www.dittiscombe.co.uk

Owners: Ruth & Jon Saunders

- The contract is deemed to be have been made once we confirm the booking in writing.
- A deposit of 35% of the holiday price is required with the booking if this is more than six weeks (42 days) before the holiday starts, and the balance of the full price is payable six weeks (42 days) before the holiday is due to start.
- If a booking is made within six weeks of the commencement of the holiday, the full amount is required at the time of booking. In the event of a booking not being accepted, all monies received will be refunded immediately.
- The property is available for occupation from 4.00 p.m. on the first day of your holiday and must be vacated by 10.00 a.m. on the last day.
- Only those persons and pets listed on the booking form are licensed to occupy the property and for holiday purposes only within the meaning of Section 9 of the Rent Act 1977.
- You must keep the property clean and in good order and will be responsible for the full cost of any damages, breakages or extra cleaning at £20 per hour. A security deposit of £100 is payable with your booking.
- We are not liable to you or any member of your party for any loss or damage to your property or person, however caused.
- We reserve the right to cancel any booking already made if the property is unavailable for any reason whatsoever subject to a full refund of all monies paid.
- The contract shall be governed by English Law and interpretation only, and any action shall be heard in the Court for the area in which the property is situated.
- You may only bring pets listed on the booking form and they must be well behaved and never left unattended in the cottage, unless by special arrangement. Pets are not permitted on furniture or in bedrooms.
- We reserve the right during the stay to revoke bookings from parties who we consider are unsuitable for the property.
- This tariff and these terms and conditions supersede all previous issues.
- A confirmed booking is a legally binding contract, and full payment is required. If you have to cancel a confirmed booking, this must be done in writing. Every effort will be made to re-let the cottage and, if successful, payments received will be returned less any costs.
- Guests are only permitted to enter the cottage and garden that they occupy. Use of the grounds is permitted at all times. Use of the play area is not permitted.
- Guests are not permitted to invite family or friends to the cottage or garden that they occupy.
- In the event that a guest is contacted by a virus tracking team, with a recommendation to self-isolate, the whole party must return to their primary residence as soon as possible.
- Guests showing signs of Covid 19 whilst staying at Dittiscombe are required to take a test. The result of this test must be shown to the owner. If positive then the guest must return to their primary residence immediately if this is reasonably possible. If for any reason that it is not, and self- isolation is required to take place at Dittiscombe, then all fees for all bookings affected by this self-isolation will be borne by the guest.